

## **Slough Borough Council – Families with Multiple Problems General background for potential bidders for ESF/DWP support.**

### **1. National approach to supporting families with multiple problems**

Education and employment.; Intensive key-worker –led family interventions: Earlier interventions: Pre-employment support;

#### **Eligibility criteria for families:-**

- No parent in work
- Poor quality or overcrowded housing
- No parent has any qualifications
- Mother has mental health problems
- At least one parent has longstanding limiting illness, disability or infirmity
- Family has low income (below 60% of median)
- Family cannot afford a number of food and clothing items
- We think some of this information will not be readily at our disposal and we may have to approach, for example, health partners

### **2. Local Strategic Direction – Community Strategy**

The local agenda includes :- improvement in skills; adult learning; education; employment; reduction in child poverty; work with the most complex families to try and prevent children coming into care. Potential providers will be expected to complement what is happening locally and not duplicate services.

Please refer to the attached file for the Index of Multiple Deprivation – Slough super output area maps. Also the file for Index of Multiple Deprivation south east.

### **Local Information underpinning the community strategy**

#### **Unemployment**

<b>2003 CAS ward</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
00MDMQ : Baylis and Stoke	278	300	304	309	315	301						
00MDMR : Britwell	238	250	239	247	232	238						
00MDMS : Central	335	346	373	379	378	375						
00MDMT : Chalvey	394	410	428	451	427	414						
00MDMU : Cippenham Green	159	159	171	167	166	165						
00MDMW : Cippenham Meadows	251	264	270	276	273	261						
00MDMX : Colnbrook with Poyle	150	158	170	148	150	146						
00MDMY : Farnham	241	248	242	246	239	236						
00MDMZ : Foxborough	160	166	170	164	158	144						
00MDNA : Haymill	176	188	190	173	168	173						
00MDNB : Kedermister	183	184	191	188	199	178						
00MDNC : Langley St Mary's	113	106	110	117	109	88						
00MDND : Upton	204	196	200	199	211	215						

00MDNE : Wexham Lea	249	265	276	266	268	269						
Total	<b>3,131</b>	<b>3,240</b>	<b>3,334</b>	<b>3,330</b>	<b>3,293</b>	<b>3,203</b>						
<b>2010 Figures</b>	<b>3,553</b>	<b>3543</b>	<b>3519</b>	<b>3485</b>	<b>3295</b>	<b>3150</b>		<b>3174</b>	<b>3201</b>	<b>3316</b>	<b>3073</b>	
<b>Red = numbers increased</b>												
<b>Blue = numbers decreased</b>												

### Working-age client group – Key benefit claimants (November 2010)

	<b>Slough (numbers)</b>	<b>Slough (%)</b>	<b>South East (%)</b>	<b>Great Britain (%)</b>
<b>Total claimants</b>	11,750	13.6	10.6	14.5
<b>By statistical group</b>				
Job seekers	2,950	3.4	2.3	3.4
ESA and incapacity benefits	4,840	5.6	4.6	6.6
Lone parents	1,880	2.2	1.3	1.7
Carers	820	0.9	0.9	1.1
Others on income related benefits	430	0.5	0.4	0.5
Disabled	660	0.8	0.9	1.0
Bereaved	180	0.2	0.2	0.2
Key out-of-work benefits	10,090	11.6	8.6	12.2

### Reducing Child poverty

Please refer to the files mentioned above to see the maps of areas of greatest disadvantage. Also the file showing the Child Wellbeing Index for Slough.

The focus for Slough is to:-

- provide high quality childcare and education in order to improve life chances;
- increase the uptake of Working Families Tax Credit (WFTC);
- improve adult education and work/ life skills in order to support families into sustainable work and increased family income;
- provide a multi – agency approach and co-ordinated services

### 3. Local Services already in place

We expect the provider to liaise with existing family support programmes to enhance and streamline the available opportunities to families. DWP provides information on the families that receive benefits.

Key staff in Slough Borough Council will liaise with the framework provider to identify families ready to embark upon the Return to Work/Training programmes.

There will need to be close liaison and co-operation to identify which support services can be provided as part of the Council's ongoing work and which services the Council can provide on a commissioned basis.

**Services currently provided include:-**

First Response Team  
Adult learning,  
Support for English as an additional language  
Childcare and Out of School Hours clubs  
Family support services in Children's Centres  
Sure Start Services  
Family Information Service  
My Council - IAG  
Behaviour support programmes  
Services to support families of children with learning difficulties and disabilities  
Family Intervention Programme  
Workers Education Association  
Mental Health programmes  
Youth Services  
Parenting skills/Parenting support groups  
Support in reducing domestic violence  
Relationship/Family counselling  
Advice and support for Housing/homelessness  
Advice on Debt/money management  
Job clubs  
121 IAG employment support

**Co-ordinated and streamlined approach**

The framework provider will need to ensure a co-ordinated and streamlined approach to strategic work, this may involve working and liaising with the Team Around the Family (TAF) the Police, Health Services, DWP, possibly SEGRO and the Chamber of Commerce, Slough Community Business Partnership (SBCP), Children's Centres, Schools, Voluntary Organisations.

**Measuring progress**

We expect outcome measures principally around engagement with RTW, training and education, and reduction in number of identified families claiming benefits.

There may be some other 'softer' outcomes, which might include:-

**Improvements in** :- housing situations, parenting skills and family stability, skills and qualifications, school attendance, progression to further education, apprenticeships.

**Increased participation in** :- employment and working hours, health interventions, volunteering or work experience, use of childcare, use of family support services and Children's Centres.

**Reductions in** :- financial barriers/family debt, anti-social behaviour, domestic violence, children coming into care, alcohol/substance misuse